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FEATURES

MACHINE CONFIGURATION

STANDARD

- Fresh Brew (FB) coffee, FB decaf, blended coffee, espresso, cappuccino, hot chocolate, and hot water.
- 5 oz to 12 oz drinks may be served.
- Choice of small or large drink volume may be served for each selection.
- A carafe may be used for all drink types.

OPTIONAL

• A soluble product, such as soup, whitener (with whipper), or International coffee (with whipper) may be substituted for decaf coffee.

MICROPROCESSOR CONTROLLED FEATURES

BUILT-IN SOFTWARE CONTROLS ALL OPERATIONAL FUNCTIONS OF THE MACHINE

- Machine configuration.
- Multiple pricing (with optional coin mechanism).
- Data retrieval.
- Drink timing and recipe settings.
- Water temperature setting.
- Diagnostic messages.

COIN MECHANISM

STANDARD

None standard.

OPTIONAL

- 24 VDC, 15 Pin connector "Dumb" mechanism.
- Executive coin mechanism interface.
- MDB interface.

BREWING SYSTEM

- Award winning Continuous Flow brewing system.
- Brewing with filter paper to maximize the quality of each drink.
- Adjustable steep times.
- Peristaltic action pumps brewed coffee from the brewer to the dispensing nozzle.
- Cup by cup brewer ensuring every cup is freshly made.

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OTHER OPTIONS

- Color photo P.O.P. for machine door.
- Matching base cabinet with large capacity waste containers, removable floor liner, and small internal shelf.
- Electric water pump kit (for installing plumbing to bottled water).
- Choice of Hydrolife or Everpure water filter.
- Bolt-on manual cup dispensers to fit paper or foam cups, with colormatched housing for cup dispensers.
- Insulated 60 oz thermal carafe.
- Bolt-on condiment tray with compartments for napkins, stirring sticks, sugar and lightener packets, and for customer cup placement while adding condiments to drink.

SPECIFICATIONS

CAPACITIES

•	Ground coffee, regular or decaf	5 lbs.
•	Freeze-dry coffee, regular or decaf	2 lbs.
•	Hot chocolate	10 lbs.
•	Whitener	.4 1/2 lbs.

SELECTIONS

- Standard 7 variable product selections 2 drink sizes of the following: Coffee, Decaf Coffee, Blended Coffee, Espresso, Mochaspresso®, Hot Chocolate, International Coffee, and Hot Water
- Optional 7 variable product selections 2 drink sizes of any of the above plus Coffee with whitener, Cafe' Mocha, Cappuccino, Caffe' Latte, and others

DIMENSIONS

MACHINE

•	Height	chanism)
•	Width	
•	Depth	.22 11/16"

OPTIONAL BASE CABINET

•	Height	
•	Width	
-	Denth	22.11/15"

WATER TANK

•	Capacity	
•	Water Valves	. Up to 4 hot water valves
•	Domestic Heating Element	1250 watts @ 115 VAC
•	International Heating Element	2000 watts @ 230 VAC

WEIGHTS

•	Machine	145	lbs.
•	Optional Base Cabinet	105	lbs.

POWER REQUIREMENTS

•	Domestic and Canada	.115	VAC /	60 H	z -	15 Am _l	o Circuit
•	International	230	VAC /	50 H	z - 1	10 Amp	o Circuit

INDOOR USE ONLY



EXTERNAL VIEW

EXTERNAL VIEW

The items on the previous page are identified as follows:

ITEM NUMBER	DEFINITION
1	Coin return button (optional)
2	Coin insert (optional)
3	Message display
4	Selection and programming keypad
5	Drink selection menu
6	Carafe keyswitch
7	Coin return cup (optional)
8	Liquid drain tray
9	Carafe platform
10	Cup platform (swings back out of the way when using a carafe)
11	Point of purchase photo display (optional)



INTERNAL VIEW

INTERNAL VIEW

The items on the previous page are identified as follows:

ITEM NUMBER	DEFINITION
1	Hinged lid (opens for easy product loading)
2	Water valve and tank cover
3	6-function service keypad
4	Menu insert (rear side)
5	Plastic zip lock parts bag
6	Coin mech (optional)
7	Door lock
8	Water filter assembly
9	Coin box
10	Brewer
11	Coffee grounds pail
12	Dispensing nozzles
13	Door switch
14	Liquid drain tray float and switch
15	Filter paper roll
16	Ingredient whippers
17	Filter paper housing
18	Mixing bowl
19	Floor liner
20	Exhaust filter element
21	Exhaust system blower
22	Chocolate ingredient canister
23	Main power switch
24	Primary controller PCB and EPROM
25	Cabinet fan (optional)
26	Decaf canister
27	Coffee canister

SITE REQUIREMENTS

POWER SUPPLY

Ensure the machine has its own electrical circuit. NOTE - DOMESTIC UNITS -The internal 4-amp fuse ONLY protects the electronics inside the machine. The unit is provided with a 10 foot power cord and a polarized grounded plug. Use only a polarized grounded receptacle. Always follow national and local codes.

- Domestic and Canada115 VAC / 60 Hz 15 Amp Circuit
- International...... 230 VAC / 50 Hz 10 Amp Circuit

WATER SUPPLY

The best type of water for coffee brewing is normal tap water, filtered to remove sediment, dirt, and chlorine. National Vendors recommends the Hydrolife Brand or the Everpure Brand - Model "OCS" filter products to provide the proper level of filtration. If your location has chemically softened water, do one of the following:

- Install a non-softened water supply line to the machine location.
- Contact your local water filter supplier for information and suggestions.
- Use a bottled water source with the optional electric water pump.

An easily accessible shut off valve up stream of the machine is highly recommended. This will simplify installation of the unit. Always follow national and local codes.

WATER PRESSURE

WASTE WATER

If the tray drain option is selected, proper pitch and air gap must be used. Always follow local and national codes.

CLEARANCES

The power cord and water connections are on the back of the unit. Three (3) inches of clearance is recommended at the back of the machine. Each side of the unit should have at least six (6) inches of clearance. This will allow for key access on one side and door swing on the other.



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MACHINE INSTALLATION

To protect property and provide safety, installation should be completed by properly trained personnel, and in accordance with local and national codes.

This single cup brewer may be installed on a counter top or on the optional factory supplied base. If the base option is used follow the instructions included with it.

COUNTER TOP INSTALLATION

The unit provides three levels of counter top installation.

SET AND SEAL

Locate the unit, make the water connection, plug in the unit, and seal the coffee maker to the counter top with the gasket provided.



FASTEN AND SEAL

Before beginning this procedure verify both clearance and accessibility from beneath the counter top.

Field Supplied Parts

Four (4) 5/16" thread-cutting screws. Four (4) 5/16" flat washers.

Correct Screw Length

With the washer installed the remaing thread will equal the counter thickness plus 7/16".

Layout the machine location and mark locations of the four holes. Drill using a 1/2" bit. Secure the unit to the counter top with the thread-cuttng screws. Do not overtighten, or the plastic nuts in the machine base may be stripped. (It may be easier to connect the water line before securing the unit to the counter top.)

INSTALL AND SEAL

Before beginning this procedure verify both clearance and accessibility from beneath the counter top. This option allows the use of a large waste grounds pail located under the counter top. Remove the floor liner from the bottom of the unit. Take out the two screws holding the cover plate. Cut a hole corresponding to the opening in the bottom of the unit in the floor liner.

Field Supplied Parts

Four (4) 5/16" thread-cutting screws. Four (4) 5/16" flat washers.

Correct Screw Length

With the washer installed the remaing thread will equal the counter thickness plus 7/16".

Layout the machine location; then mark locations of the four fastening holes, and a 3 3/4" by 6 3/4" cutout. Drill the holes using a 1/2" bit and make the cutout. Secure the unit to the counter top with the thread-cuttng screws. Do not overtighten, or the plastic nuts in the machine base may be stripped. (It may be easier to connect the water line before securing the unit to the counter top.)

WATER LINE CONNECTIONS

FACTORY AND FIELD SUPPLIED PARTS

The water inlet on the unit comes from the factory with a 1/4" female compression fitting. The factory also ship an addapter for use with a 3/8" line, as illustrated below. All other components are field supplied. When code permits the use of plastic tubing, use appropriate inserts at the connections to prevent collapse.



FLUSHING LINES

Water lines should be flushed before connecting to the machine. This will prevent sediment from entering the unit.

SEALING THE UNIT TO THE COUNTER TOP

FACTORY AND FIELD SUPPLIED PARTS

A sealing strip is supplied by the factory. Remove the paper back from a section of the strip and apply to the base. Work a length at a time going completely around the base of the unit. Seal must contact both the unit and the counter top. No other parts are needed for this operation.

Café VII® Setup

INSTALL WATER FILTER

HYDROLIFE BRAND...



Café VII[®] Setup

EVERPURE BRAND...

TO INSTALL FILTER:

- 1. ALIGN RAISED RIB ON FILTER CARTRIDGE WITH MATING SLOT IN HEAD ASSEMBLY.
- 2. FIRMLY INSERT FILTER CARTRIDGE INTO HEAD ASSEMBLY AND ROTATE COUNTER-CLOCKWISE 1/4 TURN TO THE STOP.
- 3. OPEN THE WATER SHUT-OFF VALVE BY PUSHING THE HANDLE TO THE HORIZONTICAL POSITION AS SHOWN BELOW.

TO REMOVE FILTER:

- 1. CLOSE THE WATER SHUT-OFF VALVE BY LIFTING THE HANDLE TO THE VERTICAL POSITION AS SHOWN BELOW.
- 2. ROTATE THE FILTER CLOCKWISE AND PULL DOWN AS SHOWN.



INSTALL FILTER PAPER

LOAD THE FILTER PAPER HOUSING...

- 1. Turn the fastener 1/4 turn counterclockwise and remove the filter paper cover.
- 2. Insert filter paper in the filter paper housing as shown.
- 3. Feed the paper out of the housing as shown by the arrows molded into the back wall of the filter paper housing.



- 4. Lift up the limit switch and feed the paper past it as shown. Release the limit switch.
- 5. Replace the cover.

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FEED PAPER THROUGH THE BREWER...

- 1. Hold the idler roller axle up out of the way as shown.
- 2. Route the paper under the brewer cylinder and the idler rollers.
- 3. Release the idler roller axle, capturing the filter paper.
- 4. Route the paper into the grounds bucket. For machines with base cabinets Feed filter paper through the upper bucket into the lower grounds bucket.



SET UP THE COIN MECHANISM (OPTIONAL)

NOTE

Only the following coin mechanisms will function with your machine, and your machine must be configured for the specific type of coin mechanism you are using:

COINCO 9302-GX MDB COINCO 9302-LF COINCO USD-G701 MDB CONLUX USLZ-001 MDB MARS TRC6010-XV MARS TRC6512 MDB MARS VN4510 MDB

LOADING THE COIN MECHANISM.

- 1. Open the cabinet door.
- 2. Insert coins into their respective tubes until each tube has been filled.
- 3. Inspect the tubes for shingled coins and correct if necessary.

SET UP THE MENU INSERTS

APPLY DRINK SIZE LABELS HERE



APPLY PRICE LABELS HERE

Two sets of menu inserts are included with your machine. One set is used in machines where two different drink sizes are available; the other is used when only one drink size is offered.

This diagram shows you where each of the menu inserts are used. Blank inserts are provided in the event that all selections are not sold. Refer to "Key Mapping/ Drink Sizes" to verify the order in which these inserts will appear on the menu.

NOTE: Shown as a two cup-size machine.



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SWITCHES

DOOR SWITCH

The door switch has two positions:

DOOR OPEN	Access to programming modes is provided when the door
	is open.

DOOR CLOSED Machine returns to the vending mode.

MAIN POWER SWITCH

The main power switch turns off the machine. The main power switch should be turned off when servicing any AC line voltage component.

WHEN SERVICING ANY COMPONENTS WITHIN THE POWER PANEL ASSEMBLY, ALWAYS UNPLUG THE MACHINE FROM THE WALL RECEPTACLE



LOAD PRODUCTS

INSTALLING CANISTERS

- 1. Place the canister in position as shown.
- 2. Engage the pins on the motor shaft with the slots in the canister coupler.
- 3. Fit tabs on the front canister feet into the slots on the canister shelf.
- 4. To ensure canister is correctly engaged with the rear mounting bracket, gently push down on the front edge of the canister lid.
- 5. Replace stainless steel product chutes.

FILLING CANISTERS

- 1. Flip open the machine lid to gain access to the product canisters.
- 2. Open each canister lid and carefully pour product into the canister.
- 3. Close or replace each canister lid after filling.



FILL THE WATER TANK

For safety purposes, the water inlet valve is not allowed to operate with the tank water level in the low condition for more than one minute. After that, TANK ERR is shown in the display if the tank is not filled to its proper level. To clear that error, or to initially fill the water tank (which takes more than 1 minute), proceed as follows:

Be sure the machine is connected to its power source and the main switch is ON.

- a. Insert your carafe key and turn it clockwise to enable the programming mode.
- b. Press TANK FILL on the service keypad, or press (1), then (1)

The display shows the water tank temperature.

- c. Press (S). The display shows: TRNK.FILL.
- d. Press 0, then 3. The display shows: *FILLING*. This clears

any tank error and starts filling the tank, if necessary. When the tank is full, the display returns to *TRNK.FILL*.

twice

IMPORTANT

Closing the door or otherwise actuating the door switch terminates programming and returns the machine to the vending mode, ending the **TANK FILLING** procedure. In

addition, leaving this function by pressing

will stop the tank from filling. Do nothing until the **TRNK. FILL** message has been displayed and the tank is full.

e. If it is taking longer than 6 minutes to fill the tank *AND THERE ARE NO LEAKS*, you may see *TRNKERR* in the diagnostic list again. Just repeat steps b - d after making sure there are no other problems, such as a restriction in the water inlet line or a clogged water filter.

NOTE

The heater will not function until the tank is full. The normal heat up time to reach operating temperature is 45 minutes.



PROGRAMMING

Programming your machine is straightforward and easy to do. Before you get started, take some time to look over these steps that need to be completed prior to any other programming.

INITIAL STEPS

- 1. Open the door.
- 2. Insert your key in the carafe key switch and turn it 90° clockwise to the ON position. This tells the machine that you are about to do some programming steps.
- 3. You generally enter a function by pressing (, followed by a number

key. For example, to enter the SERVICE mode you press (m), then

INSIDE A FUNCTION

Pressing \bigotimes moves you forward through all the different programming screens. There is no way to move backwards, so if you have to go back to a previous screen, just press \bigotimes until that screen shows up again. If you can choose between two or more options in a function, pressing \bigoplus switches between the options.

LEAVING A FUNCTION

There are two ways to leave a function:

- Press () twice, or press and release the door switch. This returns you to the standby message.
- Press (in) and the number key for another function. You go directly to that function.

SUPERVISOR MODE

Your machine is equipped with a special "Supervisor" mode. A supervisor is allowed access to all programming functions without needing a carafe key. In addition, the supervisor can prevent anyone without the supervisor code from accessing any or all programming functions.

ENTER SUPERVISOR MODE

- 1. Make sure the door is open and the machine is in the "ready" mode (not already in a programming function).
- 2. Press () and (). The display shows $LODE \cdots$.

NOTE

All machines have a factory default supervisor code of 000.

- 3. Enter your 3-digit code. You have 6 seconds to enter your supervisor code before the screen goes back to the previous display. If you enter the wrong code, the previous display is shown. If you successfully enter the code, the display shows *SUPERVISOR* one time. You can now access all programming functions.
- 4. To leave Supervisor mode, shut the door.

VIEW OR CHANGE THE SUPERVISOR CODE

- 1. Enter the SUPERVISOR mode as instructed above.
- 2. Enter the **CONFIGURATION** mode by pressing (\uparrow) and (\downarrow) .
- 3. Press S to advance through the selections until the display shows

CODEXXX. (XXX is the current Supervisor code number.)

- 4. Use the number keys to enter a new code number. Note that your new number is followed by a decimal point. This decimal point will remain in the display until you have "locked in" your new code. This helps to prevent mistakes.
- 5. Press (m) and (m) to lock in the new code number. The decimal is

now gone from the display. If you don't lock in your new code number, the old number is still active.

PROTECT PROGRAMMING FUNCTIONS

- 1. Enter the **SUPERVISOR** mode as instructed above.
- 2. Enter the CONFIGURATION mode by pressing () and ()
- 3. Press S to advance through the selections until the display shows

4. Press any or all of the following keys to protect its corresponding function from unauthorized access:



to



- 5. The display shows which functions are protected. For example, 1 + 45 7 7 means that only the supervisor can set up drinks, clear data, change price lines, set options, and pay out coins.
- 6. Observe that there is a decimal point trailing the above example. This means

that you have not "locked in" these items as yet. Press (m) and (

lock in the protected functions. The decimal is now gone from the display. If you don't lock in these numbers, the old numbers (if any) are still active.

CONFIGURE YOUR MACHINE

- 1. Open the door and insert your key in the carafe key switch. Turn the key 90° clockwise to the ON position.
- 2. Press () and (, to enter the **CONFIGURATION** mode. press



to advance through the following selections:

FREE VEND

1. Press (+) to switch between *FREE ALL* (all selections are free), *FREE OFF*

(no selections are free).

LANGUAGE

1. You may change the customer display language if you wish. Press



until your language is displayed: *ENGLISH*, *DEUTSCH*, *FRANCAIS*, or *ESPRINOL*.

WATER TANK TEMPERATURE DISPLAY UNITS

1. You can choose your water tank temperature to be displayed in degrees Fahrenheit or Celsius. Press to switch between UNITS ^oF and UNITS ^oC.

WATER TANK TEMPERATURE SETPOINT

1. Use the number keys to change the water tank temperature setpoint. Vending will be inhibited if the tank temperature falls more than 20° below the setpoint. This feature preserves the quality of the drink served to the customer.

SETPOINT The water tank heater tries to maintain a constant temperature, much like a household thermostat. This temperature is called the setpoint. The actual water temperature fluctuates from time to time, because cold water will enter the tank after a vend and time is needed to heat that water up to the setpoint.

The valid range of temperature setpoints is from 149° F(65° C) to 205° F (96° C).

GROUNDS PAIL SAFETY FEATURE

Each cup of brewed coffee produces waste grounds and filter paper which are automatically dumped into a grounds pail. To prevent the pail from overflowing, the machine's computer counts the number of cups brewed and shuts the brewer function off after 80 cups have been brewed. This factory set value of 80 can be changed to any number between 5 and 995 in increments of 5. A setting of 0 will disable this function, allowing an overflow problem. The higher settings are used with a base cabinet.

CONFIGURATION CODES

The configuration codes (*LONF XYZ*) must agree with the physical configuration of your machine. Set the X, Y, and Z codes according to the following tables:

Whipper Configuration

Enter for (X)	Definition
1	Whip drinks only when S is pressed
2	Whip drinks unless 🛞 is pressed

NOTE

If you program the whipper option ON for a drink, the button has no effect (see SET UP SELECTIONS).



Whitener Configuration

Enter for (Y)	Definition
1	No whitener (whitener not available)
2	Whitener is used (whitener is available)

Machine Configuration

Enter for (Y)	Definition
1	All Freeze Dry
2	Single Fresh Brew - Made from product in canister #1
3	INVALID - NOT USED
4	Dual Fresh Brew - Made from products in canisters #1 and #2

Press



), then () to lock in this setting.

KEY MAPPING/DRINK RECIPES

The display will show **KEY** for a moment, then the display shows:

XXXXXXX

(The seven "X"s are occupying positions representing the buttons numbered 3 through 9):



Notice that the seven characters are shown as boxes. This is because each selection button is represented by a <u>position</u> in the display, but any number between 0 and 9 or any letter between A and K can be in that position. All this allows you to take advantage of a very flexible custom menu setup.

The keymap is used to choose which recipes will be assigned to which keys. To assign a recipe to a key, press the intended key repeatedly until the number or letter of the desired recipe appears. Repeat this for all keys. When the

keymap is satisfactory, save the new map by pressing



Note that there are more possible recipes than keys. Because of this and other factors, it is important to reload the timers after altering the keymap, even if only the order of recipes was changed. This may be done manually or by using the default load screen following the keymap screen.

If any recipes are not possible with the current configuration, that recipe letter will be skipped on the keymap screen.

Each number between 0 and 9 or letter between A and K represents a selection. All current recipes are listed below, along with any restrictions which may accompany them. Note that recipes 0 - 9 can be made with all machines, but recipes A - K are only available with machines configured for whitener.

Code	Definition
0	No selection is assigned to this button.
Code	Definition
------	---
1	Coffee (or Tea) made from canister #1
2	Decaf coffee made from canister # 2
3	Blend - A percentage only mix of coffee and decaf coffee. Both coffee and decaf must
	be configured for this to work.
4	Espresso #1 - A short throw from canister #1. Timers are fully programmable.
5	Espresso #2 - A short throw from canister #2. Timers are fully programmable.
6	Mochaspresso® #1 - A percentage only mix of coffee and hot chocolate. Both coffee and chocolate must be configured for this to work.
7	Mochaspresso® #2 - A percentage only mix of decaf coffee and hot chocolate. Both
	decaf coffee and chocolate must be configured for this to work. This drink is not
	possible if the machine is configured for whitener.
8	Hot chocolate made from canister #3.
9	Water - Hot water only
А	Coffee with whitener - Made from canister #1 plus whitener.
В	Reserved for future recipes.
С	Reserved for future recipes.
D	Espresso with whitener #1 - A short throw from canister #1 plus whitener. Timers are fully programmable.
Е	Reserved for future recipes.
F	Café Mocha - Made from canisters #1 and #3 (coffee and hot chocolate) plus whitener.
	Includes two percentages for setting approximate times for whitener and hot chocolate.
	Timers are fully programmable.
G	Cappuccino #1 - A mix of coffee and heavy whitener. Includes a percentage for setting approximate times. All timers are fully programmable.
Н	Reserved for future recipes.
Ι	Caffé Latte #1 - Same as Cappuccino #1 except whipped and layered differently.
J	Reserved for future recipes.
K	Hot whitener - Made from whitener and hot water.

You have the option of programming any button to vend any one of these selections! For example, you're not vending Mochaspresso® or Hot Chocolate, and you don't want two empty spaces between Espresso and Hot Water. Do this:

- a. Set up your menu inserts as shown previously, with Hot Water opposite button 7, and the two blank inserts opposite buttons 8 and 9.
- b. Go to the KEY MAP display as explained previously.
- c. Press the number corresponding to the selection you are vending from button 3. In this case, you are vending coffee (the product in the right canister), number 1.
- d. Press the number corresponding to the selection you are vending from button **4.** In this case, you are vending decaf (the product in the middle canister), number **2.**
- e. Repeat this procedure for buttons 5 and 6.
- f. Press the number corresponding to the selection you are vending from button **7.** In this case, you are vending hot water, number **9.**

g. Since you are not vending anything from buttons 8 and 9, press

twice. The display should now look like this: 1234900.

- h. Press (m), then (m) to lock in this setting.
- i. Press () twice to leave the **CONFIGURATION** mode at any time.

FOR EXAMPLE...

Here are two examples based on the settings shown previously. The menu insert configuration on the left represents a fully featured machine with Mochaspresso® and Hot Chocolate. The menu inserts on the right show a machine which does not make Hot Chocolate or Mochaspresso®, and utilizes the blank inserts. More complicated arrangements can be built by mixing the order of the menu inserts and the key mapping. The choice is up to you.



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FACTORY DEFAULTS AND DRINK SIZES

Your machine is pre-loaded with factory default times for dispensing 8¼ oz and 12 oz drinks. To change one or both drink sizes, or to dispense one drink size only, use the following procedure:

1. Set drink sizes:

The display will show *DEFRULTS* for a moment, then you will see something like this:

8.0Z.12

2. The number on the left represents the size of a regular drink. In this example, an 8 ounce drink. You can change the drink size by pressing

(1) until the desired size is displayed. Your choices are: 5, 7, 8, 9, 10, 12, and ----. The number on the right represents the size of a large drink (12

ounces in this example). You can change the drink size by pressing

until the desired size is displayed.

3. Enter defaults for one drink size only:

CAUTION THIS WILL ERASE ANY CUSTOM DISPENSE TIMES YOU HAVE ESTABLISHED FOR ALL SELECTIONS IN THIS SIZE!!

a. Lock out the size (regular or large) you **DO NOT** want to enter defaults for by setting it to ---.

NOTE

This setting only inhibits loading defaults for this size. It **WILL NOT** inhibit this cup size from vending.

- b. Press () and (). When the transfer is finished, the display shows *EINISHED*.
- 4. Enter defaults for both drink sizes at one time:

CAUTION THIS WILL ERASE ANY CUSTOM DISPENSE TIMES YOU HAVE ESTABLISHED FOR ALL SELECTIONS!!

a. Make sure both selections display the desired drink size.



5. The values entered at this display also control the single or dual size setting for the machine. If both sizes are the same (8 oz 8 oz) then the machine will vend only regular drinks. If different sizes are selected (8 oz 12 oz) the machine will vend regular and large sizes.

FILTER PAPER ADVANCE DELAY TIME

After a brewing cycle, the filter paper advances, but the wet part of the paper remains in contact with the brewer. If too much time passes between cycles, this wet paper may dry and stick to the brewer, causing problems. To advance the paper before this happens, use the following procedure:

- 1. The display shows *RDV. XXX*. "XXX" is the time (**in minutes**) between a cycle and when the filter paper advances one more time.
- 2. Using the number keys, enter the desired time. Entering a zero (0) will disable this feature.

NOTE

Since filter paper drying times will vary depending upon your location, you should experiment with different times. Advancing the paper too soon will waste paper; advancing it too late will allow it to stick to the brewer.

Café VII® Setup

SET PRICES FOR PRICE LINES

Prices are set for selections in two steps: 1) A price is set for a price line, then 2) A price line is assigned to the selection.

TIME SAVING TIP	When you have more than one selection with the same price, you can save time by assigning the same price line to each of those selections. For example, the 1.3, 1.4, and 1.5 selections are all assigned to a price line number that is priced at \$0.45. Now the price goes up to \$0.50. Instead of changing each individual price, you just change the price of the price line number assigned to those three selections. A total of 8 different price lines are available for multiple drink pricing.
	pricing.

- 1. Open the door and insert your key in the carafe key switch. Turn the key 90° clockwise to the ON position.
- 2. Press (), then $(_{4})$ to enter the **PRICE LINE MODE**.
- 3. The display shows: *PR.1 X.XX*. X.XX is the price that is currently assigned to **PRICE LINE NUMBER** 1. You can change this by entering a new price

```
with the number keys. For example, enter \begin{pmatrix} 1 \\ 3 \end{pmatrix}, then \begin{pmatrix} 1 \\ 5 \end{pmatrix}. You have
```

assigned a price of 35 cents to that price line number. Your display will now show: *PR.1.35*.

4. Press S to display the remaining seven price line numbers. Repeat

step 3 until all desired price line numbers are set up.

5. Press () twice to leave the **PRICE LINE MODE**.

IMPORTANT

After prices have been set for each of the price lines, you must assign a price line to each selection. See <u>SET UP</u> <u>SELECTIONS</u> in the following section.

SET UP SELECTIONS

- 1. Open the door and insert your key in the carafe key switch. Turn the key 90° clockwise to the ON position.
- 2. To set up a regular size drink, press (n), then (n), followed by the

, then

selection number. To set up a large size drink, press

followed by the selection number.

3. Press (SS) to scroll through the settings for the current selection. The

price line assignment, timer codes, definitions, allowable range, and increments are shown in the table on the next page.

NOTE: Some of the codes may not show up, depending upon machine configuration and the type of product being set up.

4. You can change the displayed settings by pressing the appropriate number

keys. For example, let's set up your (I_1) (I_3) selection. This selection is typically hot chocolate, so some of the codes and options will not show up.

a. The display shows: 18.5 PR.5. This means that the selection is

currently assigned price line number 5. Press (1). You have

reassigned price line number 3 to the selection, and your display now shows: *18.5 PR.3*.



NOTE

To disable this or any other individual drink selection, enter a zero for the water time.

CODE	DEFINITION	RANGE	INCREMENT
\$	Price line assignment NOTE Before assigning a price line to a sel- ection, set the prices for each of the price lines. See SET PRICES FOR PRICE	1 - 8 (8 prices)	N/A
A	LINES in the previous section. Water dispense time.	0 - 99.95 seconds NOTE Time must be greater than 0, or selection is disabled. To disable this or any other individual drink selection, enter a zero for the water time.	0.05 second steps
В	Product dispense time.	0 - 12.75 seconds	0.05 second steps
B+	Extra strong product dispense time (freeze dried and fresh brewed).	0 - 12.75 seconds	0.05 second steps
С	Steep time (brewed drinks only)	0 - 99.5 seconds	0.5 second steps
C+	Total steep time for an extra strong brewed drink	0 - 99.5 seconds	0.5 second steps
D	Pump time (brewed drinks only)	0 - 99.5 seconds NOTE Must be greater than twice the water time, or selection is inhibited.	0.5 second steps
Е	Whitener product dispense time	0 - 12.75 seconds	0.05 second steps
F	Second product dispense time	0 - 12.75 seconds	0.05 second steps
F+	Extra strong second product dispense time.	0 - 12.75 seconds	0.05 second steps
G	First product percentage (% decaf coffee to regular coffee, % chocolate to coffee, or % whitener to coffee)	5% - 95%	1% steps
Н	Second product percentage (% chocolate to coffee) for Cafe' Mocha.	5% - 95%	1% steps
*	Selections always whipped (ON) or optionally whipped (OPT)	ON or OPT	N/A

c. Press S. The display shows: *18.8 4.65*. This means that the product dispense time is currently 4.65 seconds.

Enter $\begin{pmatrix} 1 \\ 4 \end{pmatrix}$ $\begin{pmatrix} 1 \\ 4 \end{pmatrix}$ $\begin{pmatrix} 1 \\ 5 \end{pmatrix}$. You have reduced the product dispense time to 4.45 seconds, and your display now shows: *18.8 4.45*.

To check water settings, hold a container under the canister spout.

(11), then (35)

Press

e.

. The canister motor will run and you

can measure the dispensed product using a suitable grammeasuring scale or balance. Press the interlock in to the middle

d. Press \bigotimes . The display shows: 18.8+4.65. This means that the

extra-strong dispense time for hot chocolate is currently 4.65 seconds. You want to leave this time alone, so don't enter anything.

Press (SS). The display shows: 18.* ON. This means that hot

chocolate is always whipped. Press (+). The display now shows:

18.* OPT, and the customer has to press S to get a cup of whipped

hot chocolate.

f. Press (S). The display shows: 18.5 PR.3. This means you have

finished with the setup for this selection. Other selections will have more options, such as ground coffee, but they are handled in the same way.

- 5. Press twice to exit the SET UP mode.
- 6. If your machine is configured with whitener, you have the capability of dispensing additional drinks, including Cafe' Mocha, Cappuccino, and Caffe' Latte. These new drinks allow for full control over the timers. In addition, there is a percentage screen which allows you to compute approximate times for these drinks as a "starting point" for setup.

When computing new times for Café Mocha, Cappuccino, and Caffè Latte, the program uses times from existing coffee, hot whitener, and hot chocolate drinks (base drinks) if they are available. If those drinks do not exist, then standard default times will be used in the computation. For the most accurate computed times, set up the "base" drinks prior to the multi-product recipes.

To use this feature, execute the setup selection sequence for the key programmed to Café Mocha, Cappuccino, and Caffè Latte. Step down to the appropriate percentage code "G". "G" is used for all three drinks; "H" is only used for Café Mocha. Enter the desired percentage(s), then

press () and (). The new times are then computed and entered. Press () repeatedly to step down and view the new times.

OPERATION

MAKING A SINGLE DRINK

- 1. Place a cup or mug on the cup platform.
- 2. Press $\begin{pmatrix} 1 \\ 1 \end{pmatrix}$ to select a regular size drink, or $\begin{pmatrix} 1 \\ 2 \end{pmatrix}$ to select a large size drink.
- 3. Press the desired selection. For example, press (1) to select the product

in canister #1. For extra strong, press (+).To whip your drink,



USING A CARAFE

Any valid drink shown on the menu may be made to fill a carafe as follows:

- 1. Place your carafe on the carafe platform. (This will push the cup platform inside the machine and out of your way.)
- 2. Insert your key in the carafe key switch and turn it 90° clockwise to the ON position. The display shows *EUPS1*.
- 3. Press number of cups your carafe will contain is displayed.

HELPFUL HINT:

If, for example, your machine is set up to vend 8-ounce regular drinks and 12-ounce large drinks, a 60-ounce carafe will fill up faster if you select five large drinks instead of seven regular drinks.

4. Press (1, 0) or (1, 2), then your selection. The display shows the cup number counting down. If you decide you don't want as much in your carafe

as you first selected, you may turn the key switch off at any time. Dispensing stops after the current cup is complete.

- 5. When the last cup has been made, the machine goes back to the single vend mode, even if the keyswitch is still turned ON. To fill another carafe, you must turn the keyswitch 90° counter-clockwise, then 90° clockwise to the ON position.
- 6. **If your machine has a coin mechanism**, deposit at least enough money to pay the cost of the number of cups you are going to vend. If you have change coming, the machine will pay the change after the last cup is vended. If you didn't deposit enough money, the machine will not vend. You must deposit sufficient credit to cover the number of cups requested.

SCROLLING MESSAGES

When certain errors occur, you will see a message scrolling on the display. These messages call attention to conditions which can be remedied by someone at the location without the need of a service technician. The following table lists the message, what can be done about it, and a reference to the corresponding error message in the FAULT ISOLATION section.

DISPLAY	POSSIBLE REMEDY	CORRESPONDS TO
NO FILTER PRPER	Add filter paper (if empty). Check to see that the paper is properly positioned under the empty switch and under the paper rollers.	NOPAPER
DRAIN TRAYIS FULL	The drain tray is filled with liquids - empty the tray. If the tray is empty, the float is most likely resting on the platform and not hanging in the float well. Position the float so it hangs freely in the well. It will slightly touch the bottom of the drain tray.	TRAY.FULL
GROUNDS PRILIS FULL	Empty the coffee grounds pail and reset the pail count (see MAINTENANCE).	PRIL.FULL
COLD WATER - TRY LATER	Check for leaks, pinched water line, closed water valve, or a closed water filter valve. If these are ok, perform the procedures given in FILL WATER TANK.	LOUTEMP
RESET THE BREWER	The brewer is in the CLAMP position. Cycle the brewer (see Test Brewer Operation in the MAINTENANCE section). NOTE The machine will attempt to pump any water out of the brewer before it unclamps.	BREWERR
MAKE ANOTHER SELECTION	This display occurs when selections are locked out. Perform the Lock Out Selections procedure in the MAINTENANCE section to unlock selections as appropriate. If all selections are locked out the display will read ALL SELECTIONS LOCKED OUT.	LOCKED

OTHER PROBLEM	AS AND	SOLUTIONS	
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PROBLEM	SOLUTION
The display is not lit.	Check to see if the machine is plugged into the wall receptacle.
The unit will not take money.	Is the unit on free vend? To check, perform the steps given in SET UP CONFIGURATION. If the machine is on free vend, turn free vend off.
Some keys will not work in the programming mode.	You are not authorized to use these functions. Contact your supervisor.

- 1. Open the door.
- 2. Either:

Press \bigoplus . If there are no faults on the machine, *-NOERR-* is displayed.

If a fault is displayed, continue pressing (+) to view all faults. The

standby message is displayed following the last fault.

- OR -

Insert your key in the carafe key switch and turn it 90° clockwise to the ON

position, and press (p), then (p) to see the list of faults. If there are

no faults on the machine, -NO ERR- is displayed. Possible faults are as follows:

DISPLAY	DEFINITION	CORRECTIVE ACTION
CONF.ERR	Configuration error	Check configuration code is correct
TRAY.FULL	Drain tray is full	Empty drain tray, ensure switch is not sticking
PRIL.FULL	Grounds pail is full; pail count has been reached	Empty grounds pail, reset counter
NOPRPER	No filter paper	Install more filter paper, make sure paper is properly fed through switch
LOWTEMP	Low water temperature	Let water reach proper operating temperature, make sure heater is working
SENSOR	Temperature sensor has failed	Check harnessing from PCB to float assembly, change float assembly
TRNK ERR	Tank failed to be filled/ refilled	Check for leaks, reset error and allow tank to continue filling

DISPLAY	DEFINITION	CORRECTIVE ACTION
BREWERR	Brewer is in incorrect position	Run brewer test
BREUJAN	Brewer has jammed	Free brewer jam
WHIP 123	Whipper has jammed	Free whipper jam, replace whipper
NOMECH	Coin mech has a fault, controller not communicating with coin mech	Replace coin mech, check wiring
NO.BREWER	Machine detected a missing or malfunctioning brewer	Check harnessing and brewer switch assembly
ROMERR	EPROM checksum failed	Replace the EPROM or verify that the main controller is functional

3. Take the appropriate corrective action.

SERVICE KEYPAD



The service keypad gives you easy one-push access to certain troubleshooting and maintenance functions. Press the appropriate key to do the following: BREW RINSE....... Rinses the brewer. See 'RINSE BREWER' on page 55 **PAPER ADVANCE**...Runs the brewer and advances the filter paper (helpful while loading paper to verify proper operation). See 'TEST BREWER OPERATION' on page 55 BOWL RINSE Rinses the mixing bowl(s). See 'RINSE MIXING BOWL' on page 55 PAIL RESET Resets the grounds pail count to zero. See 'CLEAR GROUNDS PAIL COUNT' on page 54 SERVICEPress once to view the water tank temperature (tank temperature is displayed in either Fahrenheit or Celsius, depending upon the configuration setting). See 'WATER TANK TEMPERATURE DISPLAY' on page 48 Press twice to view the input switch status. See 'INPUT SWITCH TESTS' on page 50.

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TESTING

You can check out certain areas of your machine's operation. Some frequently used functions are available with one keypress. See the SERVICE KEYPAD section for more information:

- 1. Insert your key in the carafe key switch and turn it 90° clockwise to the ON position.
- 2. Press (), then $(_{*})$ to enter the **SERVICE MODE**.
- 3. Press (SS) to move through the following selections:

NOTE

Some of these functions can be reached directly using the service keypad. See that section for more details.

WATER TANK TEMPERATURE DISPLAY

The tank temperature is displayed in either Fahrenheit or Celsius, depending upon the configuration setting. To set the tank temperature setpoint, see **SETUP CONFIGURATION.**

WATER TANK FILL

For safety purposes, the water inlet valve is not allowed to operate with the tank water level in the low condition for more than one minute. After that, a *TRNK ERR* message is displayed if the tank is not filled to its proper level. To clear that error, or to initially fill the water tank (which takes more than 1 minute), proceed as follows:

- 1. The display shows: TANK.FILL.
- 2. Press (m), then (m). The display shows: *FILLING*. This indicates that

the tank is filling and/or the error is cleared. When the tank is full, the display returns to *TRINK.FILL*.

3. If it is taking longer than 6 minutes to fill the tank **AND THERE ARE NO LEAKS**, you may see the *TRNK ERR* message again. Just repeat step 2 after making sure there are no other problems, such as a restriction in the water inlet line.

NOTE

The heater does not function until the tank is full. The normal heat up time to reach operating temperature is 45 minutes.

PUMP TEST

The display shows: *PUNP*. To test liquid pump operation, proceed as follows:

1. Press (M), then (M). The display shows: *PUNP X*, and counts down

the time (X) remaining on the pump test.

NOTE

If the brewer is clamped at the start of this test, the pump will run much longer in order to evacuate any remaining liquid.

BREWER TEST (MACHINES WITH BREWERS ONLY)

The display shows: **BREWER**. To test brewer operation, proceed as follows:

1. Press (), then (). The display shows: MOVE -2. This indicates

that the brewer is moving to its closed position. When it reaches that position, the display shows: *ELRIP 1-* (1 is the switch that is closed when the brewer is clamped).

2. Press (), then (). The display shows: MOVE 1-. This indicates

that the brewer is moving to its opened position. When it reaches that position, the display shows: OPEN - 2 (2 is the switch that is closed when the brewer is open).

WHIPPER TEST

The display shows: *UHIP 123*. To test an individual whipper, press the number corresponding to the whipper you want to test. The display shows *UORKING*

while the whipper is running, then returns to UHIP 123. Pressing (



then S tests only the first whipper.

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INPUT SWITCH TESTS

The display shows: IN. I23 -. The numbers 1, 2, and 3 and the dash each correspond to one of the input switches: Water tank level switch - 1, Liquid drain tray float switch - 2, Filter paper sold-out switch - 3, Water tank low level switch - dash (-). As you actuate the overflow tray float and filter paper sold-out switches, watch the number in the display change to a dash. Obviously you cannot manually actuate the tank level switch, but when the tank is full, the display shows IN. I23 -. When the water is between the full and low switch levels, the display shows IN. -234.

KEYPAD TEST

The display shows KEYPAD. Press any key to test its operation. (For example,

pressing (1_{3}) shows all "3"s in the display.) Press (m) and (m) to test all segments in the 8-character vacuum fluorescent display. The displays remain lit until you press (m) again.

DATA COLLECTION

1. Open the door and insert your key in the carafe key switch. Turn the key 90°

clockwise to the ON position. Press $(1)^3$, then $(1)^3$ to enter the DATA MODE.

TOTAL SALES

- 1. The display shows **5***RLE5* for a moment, then **5**. *XXXX.XX*. The "X"s represent the dollar figure of sales made by the machine. This total is NOT resettable.
- 2. Press Sto advance through the following displays:

TOTAL VENDS

1. The display shows *VEND5* for a moment, then *. *XXXXXX*. The "X"s represent the total vends made by the machine. This total is NOT resettable.

VENDS BY PRICE LINE

1. The display shows how many vends were made from each price line. Examples:

PD.1 25. This represents 25 paid vends (PD) from price line 1.

- OR -

FR.Y 10. This represents 10 free vends (FR) from price line 4.

Pressing Shows all the price lines which have had vends. **NOTE:** If

a price line has not had a vend, it will not be displayed. These displays are resettable.

KEEPING TRACK OF CARAFE VENDS

Carafe vends are basically multiple vends from normal selections. To keep a separate record of these vends, set FREE VENDING to FREE JUG. (See SETUP CONFIGURATION.) Then, the total of all FR sales and vends represents carafes.

CLEAR INFORMATION

The display shows: *ELERR X*. This means that the resettable data has been

cleared X number of times. This total is not resettable. Press



displays will be reset to zero, and will not be displayed until vends have been made. The *CLERR* display is incremented by one.

1.	Press	٩	twice to leave the DATA mode.
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MISCELLANEOUS

SOFTWARE VERSION NUMBER

The version number of the current software is displayed. Press



and Solution to compute and display the EPROM checksum. A typical display will

show *SUN 752C*. The checksum is the four character alpha-numeric on the right. This number must correspond to the number label attached to the EPROM chip itself.

PAYOUT

This feature is only available if you have a coin mechanism other than an exec mech installed in your machine.

- 1. Open the door and insert your key in the carafe key switch. Turn the key 90° clockwise to the ON position.
- 2. Press (1), then $(1)_{7}$ to enter the PAYOUT MODE.
- 3. The display shows NDQ 345. This means that pressing (+) causes the

coin mech to pay out Nickels, pressing $\begin{pmatrix} I \\ A \end{pmatrix}$ pays out **D**imes, and

pressing $\begin{pmatrix} I \\ I_{5} \end{pmatrix}$ pays out Quarters.

4. Press () twice to leave the PAYOUT MODE.

ROUTINE MAINTENANCE

NOTE

Some of these functions can be reached directly using the service keypad. See that section for more details.

Before performing the following steps, open the door.

EMPTY THE LIQUID DRAIN TRAY

- 1. Lift the float and chain assembly out of the drain tray.
- 2. Pull the drain tray straight out of the machine.
- 3. Empty the drain tray in a suitable location, and clean it in accordance with the sanitation instructions. The plastic carafe platform is removable for easy cleaning by lifting it out of the tray.
- 4. Replace the drain tray in the machine.

EMPTY THE GROUNDS PAIL

- 1. Remove and empty the drain tray (see above). Be careful not to spill any liquid.
- 2. Tear off filter paper at brewer housing. Place all used grounds and paper in the grounds bucket.
- 3. Remove the grounds pail from the machine.
- 4. Empty the grounds pail and clean it in accordance with the sanitation instructions.
- 5. Replace all parts in reverse order of disassembly.
- 6. Clear the grounds pail count (see below).
- 7. Re-feed filter paper as explained previously.

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NOTE

This item will not display if no tank error exists.

RESET TANK ERROR

1. Press () until the display shows TRNK FILL. Press (), then



. This clears any tank error and starts filling the tank, if necessary.

 If it is taking longer than 1 minute to fill the tank AND THERE ARE NO LEAKS, you may see TRNKERR in the diagnostic list again. Just repeat steps 1 - 3 after making sure there are no other problems, such as a restriction in the water inlet line or a clogged water filter.

NOTE

The heater will not function until the tank is full. The normal heat up time to reach operating temperature is 45 minutes.

CLEAR GROUNDS PAIL COUNT

NOTE

This item will not display if the vend limit was set to 0 during CONFIGURATION.

- 1. Empty the grounds pail.
- 2. Press (SS) until the display shows *PRIL X*. X represents the number of

brewed selection vends which have taken place since the last time the counter was cleared. Normally you will be clearing this after you have emptied the grounds pail.

3. Press (), then () to clear the vend count. The display shows PRIL 0.

TEST BREWER OPERATION

- 1. Press S until the display shows BREWER. Then, press m and
 - to test the brewer. The brewer runs, the paper advances, and the

display shows the remaining pump time (if any), then returns to BREWER.

RINSE BREWER

1. Press S until the display shows BREWRIN.

CAUTION

Rinse water is **<u>hot</u>**. Be careful not to get any on you during the following steps.

- 2. Place a cup or other suitable container below the dispensing nozzles to catch the **HOT** rinse water.
- 3. Press () and () to rinse the brewer. The brewer closes, hot water

runs through the brewer, the pump and coffee whipper run, and the display shows *RINSING*, then returns to *BREWRIN*.

RINSE MIXING BOWL

1. Press intil the display shows **BOULRIN**.

CAUTION

Rinse water is **hot**. Be careful not to get any on you during the following steps.

- 2. Place a cup or other suitable container below the dispensing nozzles to catch the **HOT** rinse water.
- 3. Press, then to rinse the bowl. Hot water runs through all mixing bowls, each whipper runs, and the display shows *RINSING*, then returns to *BOUL RIN*.

CHANGE FUSES

NOTE

An internal 4-amp fuse ONLY protects the electronics inside the machine.

FUSE TYPE:4A, 250V, MDL4 Time Delay Glass Cartridge

REPLACE FUSE WITH ONE OF THE SAME TYPE AND RATING

- 1. Unplug the machine.
- 2. Remove all canisters (see above). Remove valve cover.
- 3. Loosen the two screws holding the cabinet electronics cover. Remove the cover.
- 4. The fuse is located in a clip near the left side of the cabinet controller.
- 5. Remove the old fuse by pulling straight out of the clips. Install new fuse.
- 6. Replace all parts in reverse order of assembly. Plug in the machine.

ADJUST WATER VALVES

The water valves are factory set and should not need to be adjusted. However, if you can't get the water volume you need by adjusting the water throw time alone, then go ahead and adjust the valves. Do this in conjunction with setting the factory default timers during the Product Configuration programming mode.



688p0046

- 1. Using a slotted screwdriver, turn the adjustment screw clockwise to decrease the water flow rate.
- 2. Turn the adjustment screw counterclockwise to increase the water flow rate.

CLEANING AND SANITATION

CLEANING	Cleaning means "making free of visible soil". In cup vending machine servicing, cleaning is also done to maintain product quality and to remove food soils, oils, and mineral stains that could affect product taste, aroma, and appearance.	
SANITIZING	Sanitizing means the reduction, to safe levels, of the number of disease-causing bacteria that remain on the surface after cleaning. Therefore, cleaning and sanitizing are done in separate steps, as prescribed by health regulations and good industry practice.	

Anybody who services vending machines must use proper sanitizing procedures. Health regulations require that hands be clean when cups, commodities, and food-contact parts are handled or serviced.

In addition, Federal and State Health Departments require regular cleaning and sanitizing procedures for food contact parts.

The information in this section will explain how to clean and sanitize the machine on a day to day basis. A clean and well maintained machine will provide a better product and greater safety for your customers.

HOW DO I SANITIZE?

You can sanitize by using either of these two methods:

Chemicals:	The object to be sanitized is treated with a bactericidal compound.
Heats	Daise the temperature of the chiest high enough to bill he

Heat: Raise the temperature of the object high enough to kill bacteria. Water must be at least 170° F.

Unplug the machine before using water on the machine.

In either case, the object must be thoroughly clean and completely rinsed in order for the sanitizing process to work. Caked-on soils not removed by cleaning, for example, may shield bacteria from a sanitizing solution.

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A GOOD PLACE TO START -- YOUR SANITATION KIT

You need to be sure that each machine is clean, safe, and functioning when you leave it. In order to properly do this, you need to have a complete set of the right tools. In addition to the screwdrivers, pliers, and test equipment necessary to repair a machine, you need to have the tools to clean the machine.



Here is a checklist of the items needed for a good sanitation kit:

- ✓ Sanitation pail
- \checkmark Tube and nozzle brushes for food contact surfaces
- \checkmark Utility brush for dry spillage around canisters, etc.
- \checkmark Disposable towels, wet-strength and lint-free

NOTE

Wiping with towels can re-contaminate sanitized food-contact parts. Therefore, towels should not be used to dry food-contact surfaces. Instead, these parts should be air dried.

- \checkmark Spray detergent, diluted to desired strength
- \checkmark Urn cleaner packets for coffee stains and oils
- \checkmark Odor control chemicals for pails
- \checkmark Replacement parts (if the exchange method is used)
- ✓ Cabinet polish or window cleaner for the outside of the machine

Feel free to add some items to this list. For example, you may want to use a portable vacuum cleaner.

SANITATION PROCEDURES

Your machine has been specially designed for easy disassembly without tools. Refer to the recommended cleaning and sanitation interval table on the final page of this section. For each item, complete the procedure as outlined here.

FOOD-CONTACT PARTS

NOTE

All food-contact parts must be cleaned and sanitized. Air dry, do not wipe dry.

<u>Canisters</u> - Empty and wash the canisters, augers, and spouts. Sanitize with hot water and allow to air dry completely before returning to cabinet.

Mixing Bowls - The inside of all mixing bowls can be rinsed as follows:

Press Solution until the display shows BOWLRIN.

CAUTION

Rinse water is **hot**. Be careful not to get any on you during the following steps.

Place a cup or other suitable container below the dispensing nozzles to catch the **HOT** rinse water.

Press (), then () to rinse the bowl. Hot water runs through all

mixing bowls, each whipper runs, and the display shows *RINSING*, then returns to *BOUL RIN*.

Beverage Discharge Nozzles - Disconnect the beverage dispensing tube from the nozzles. Remove the nozzles from the mounting bracket. Remove the cap from the nozzle, wash clean and sanitize the nozzles and cap.

Brewer -

Press until the display shows BREWRIN.

CAUTION

Rinse water is **hot**. Be careful not to get any on you during the following steps.

Place a cup or other suitable container below the dispensing nozzles to catch the **HOT** rinse water.

Press (), then () to rinse the brewer. The brewer closes, hot water

runs through the brewer, the pump and coffee whipper run, and the display shows *RINSING*, then returns to *BREWRIN*.

Ingredient Chutes - Remove the chute(s), wash clean, and sanitize by rinsing with hot water. Air dry before reinstalling.

Whippers and Impellers -



- a. Remove the whipper cover.
- b. Using the impeller removal tool (located in the plastic bag assembly), remove the impeller from the whipper housing as shown.
- c. Wash the cover, impeller, and impeller housing. Sanitize with hot water and allow to air dry before reassembling.
- d. To reassemble, see detail A. Note that the whipper motor shaft has a flat section. Make sure this flat section lines up with the "D" shaped hole in the impeller. Press the impeller all the way onto the whipper motor shaft. Replace the cover.

NON FOOD-CONTACT PARTS

<u>Brewer Mechanism Cleaning</u> - Remove the brewer assembly to clean. See CLEAN THE BREWER.

Exhaust Fan Filter - Remove the filter from its housing. Wash with soap and water, rinse, wring dry, and replace into housing.

Grounds Pail - Empty and rinse the grounds pail.

Liquid Drain Tray - Empty, wash, and rinse with hot water. Sprinkle detergent powder in the bottom of the tray to help control odors. You might want to save this until last, because the waste water from rinsing the bowls and brewer will collect here.

OVERALL CLEANING

Inspect your machine both inside and out. Be sure to check corners and all less visible parts of the machine.

Clean where needed.

Allow the inside of the cabinet to dry thoroughly before you close the door.

National Vendors recommends using the following supplies:

A mild detergent and warm water on the cabinet, brewer, and other NON ELECTRICAL components.

CAUTION

The plastic parts in your machine should be cleaned with mild detergent and warm water. The use of other cleaning agents may damage the material, and should be avoided.

PREVENTIVE MAINTENANCE CLEANING

Periodically, you should visually inspect your machine's hot water tank for excessive lime and scale buildup. This buildup on the tank walls, water valves, and heater element will vary dramatically, depending upon water quality. You should develop a cleaning and deliming schedule based on the apparent local water quality.

NOTE

To aid in removing scale from your machine, National Vendors has a service kit available: part number 6400080. In addition, if your machine has the Everpure water inlet filter system option, a second kit (part number 6400086) is also available.

CLEAN THE BREWER

The brewer has two main parts you can remove: the brew barrel and the screen and seal assembly. You can remove them with the brewer in the machine, or the entire brewer can be removed as one unit.

- 1. On the left side of the brewer, cut off and discard the filter paper.
- 2. Remove the hose at the top of the brew barrel.
- 3. Grasp the top of the brew barrel, and turn it ¹/₄ turn to the left as shown. Lift straight up and remove.



4. Remove the hose from the bottom of the screen and seal assembly.

- 5. At this point, you can remove the brewer or leave it in the machine.
 - a. To remove the brewer, pivot the bottom of the unit up toward you, lift upward slightly, and pull straight out.
- 6. Remove the screen and seal assembly as shown:
 - a. Press down on the tabs with your fingers, and slide straight back.
 - b. Lift straight up and pull out.



- 7. Thoroughly wash all parts using soap and water. Sanitize by rinsing thoroughly with hot water. Air dry, or blow dry with compressed air (if available).
- 8. If you removed the brewer, make sure the motor drive link is aligned as shown.

If the motor drive link is aligned properly, the notch in the cam wheel will capture the bearing.



If the motor drive link is not aligned properly...

The notch in the cam wheel is turned away from the bearing. You must manually turn the cam wheel to capture the bearing in the notch.

- 9. Assemble in the reverse order of disassembly. **NOTE:** when replacing the screen and seal assembly, make sure you hear *TWO CLICKS* as you push it all the way in.
- 10. Feed new filter paper through the brewer, and don't forget to connect the hoses!



SANITATION INTERVALS

RECOMMENDED CLEANING AND SANITATION INTERVALS

CATEGORY	ITEM	DAILY	WEEKLY	MONTHLY
BREW	Brewer Cylinder, Funnel	R		
SECTION	Brewer Mechanism			
	Mixing Bowl	R		
	Whippers	R		
DRY	Ingredient Canisters			C/S
SECTION	Ingredient Chutes		C/S	
WASTE	Liquid Drain Tray	С		
SECTION	Exhaust Fan Filter & Screen			С
	Grounds Pail	С		
	Cup Support & Drain Tray Cover	С		
WATER	Beverage Discharge Nozzles		C/S	
SECTION	Water Filter Service			Check

S = Sanitize at R = Rinse at this interval this interval

C = Clean only at this interval
Café VII® Setup

Make copies of this cleaning record, cut it out, and keep it in a safe place. It will be your record of cleaning all four areas of your machine.

	REC			NING	
		(11	_AR)		
	BREW SECTION	DRY SECTION	WASTE SECTION	WATER SECTION	ВҮ
JAN					
FEB					
MAR					
APR					
MAY					
JUN					
JUL					
AUG					
SEP					
OCT					
NOV					
DEC					

APPENDIX A. FACTORY DEFAULT TIMES

FRESH BREW DRINKS

	"A" WATER	NORMAL "B" PRODUCT"	EXTRA "B+" PRODUCT"	STEE	P "C"	PUMP* "D"		
CUP SIZE	TIME / VOLUME (SECONDS)/(ML.)	TIME / WEIGHT (SECONDS)/(GR.)	TIME / WEIGHT (SECONDS)/(GR.)	NORMAL TIME "C" (SECONDS)"	EXTRA TIME "C+" (SECONDS)"	TIME (SECONDS)		
	FRESH BREW COFFEE AND FRESH BREW DECAF							
5 oz	4.50 / 130	1.40 / 5.00	1.40 / 5.00	3.00	5.00	12.00		
7 oz	6.40 / 190	2.00 / 7.10	2.00 / 7.10	3.00	5.00	15.00		
8 oz	7.50 / 220	2.30 / 8.20	2.30 / 8.20	3.00	5.00	17.00		
9 oz	8.20 / 240	2.50 / 8.90	2.50 / 8.90	3.00	5.00	19.00		
10 oz	9.00 / 265	2.80 / 10.00	2.80 / 10.00	3.00	5.00	22.00		
12 oz	11.00 / 315	3.40 / 12.10	3.40 / 12.10	3.00	5.00	26.00		
		FRESI	H BREW ESPRESSO					
5 oz	2.25 / 65	1.40 / 5.00	1.40 / 5.00	3.00	5.00	9.00		
7 oz	3.20/95	2.00 / 7.10	2.00 / 7.10	3.00	5.00	11.00		
8 oz	3.75 / 110	2.30 / 8.20	2.30 / 8.20	3.00	5.00	12.00		
9 oz	4.10 / 120	2.50 / 8.90	2.50 / 8.90	3.00	5.00	13.00		
10 oz	4.50 / 130	2.80 / 10.00	2.80 / 10.00	3.00	5.00	14.00		
12 oz	5.50 / 158	3.40 / 12.10	3.40 / 12.10	3.00	5.00	15.00		

* If the programmed pump time is less than twice the water time, the pump time will default to 32 seconds.

FREEZE DRY DRINKS

	WATER	PROE	DUCT			
CUP SIZE	TIME/VOLUME "A" (SECONDS/ML)	NORMAL TIME/WEIGHT "B" (SECONDS/GRAMS)	EXTRA TIME/WEIGHT "B" (SECONDS/GRAMS)			
		FREEZE DRY COFFEE				
5 oz	4.95 / 120	0.35 / 0.90	0.65 / 1.10			
7 oz	7.00 / 170	0.50 / 1.20	0.90 / 1.50			
8 oz	8.25 / 200	0.60 / 1.50	1.10 / 1.80			
9 oz	8.65 / 210	0.65 / 1.60	1.20 / 2.00			
10 oz	7.90 / 240	0.70 / 1.80	1.35 / 2.20			
12 oz	12.60 / 305	0.90 / 2.20	1.60 / 2.60			
FREEZE DRY DECAF						
5 oz	4.95 / 120	0.35 / 0.90	0.65 / 1.10			
7 oz	7.00 / 170	0.50 / 1.20	0.90 / 1.50			
8 oz	8.25 / 200	0.60 / 1.50	1.10 / 1.80			
9 oz	8.65 / 210	0.65 / 1.60	1.20 / 2.00			
10 oz	7.90 / 240	0.70 / 1.80	1.35 / 2.20			
12 oz	12.60 / 305	0.90 / 2.20	1.60 / 2.60			
	I	FREEZE DRY ESPRESSO				
5 oz	2.50 / 60	0.35 / 0.90	0.65 / 1.10			
7 oz	3.50 / 85	0.50 / 1.20	0.90 / 1.50			
8 oz	4.15 / 100	0.60 / 1.50	1.10 / 1.80			
9 oz	4.35 / 105	0.65 / 1.60	1.20 / 2.00			
10 oz	4.95 / 120	0.70 / 1.80	1.35 / 2.20			
12 oz	6.30 / 153	0.90 / 2.20	1.60 / 2.60			

CHOCOLATE DRINKS

	WATER "A"	PRODUCT "B"	PRODUCT "B+"
CUP SIZE	TIME / VOLUME (SECONDS)/(ML.)	NORMAL TIME / WEIGHT (SECONDS)/(GR.)	EXTRA TIME / WEIGHT (SECONDS)/(GR.)
5 oz	4.85 / 100	2.80 / 17.00	2.80 / 17.00
7 oz	6.80 / 160	4.00 / 24.00	4.00 / 24.00
8 oz	8.25 / 170	4.65 / 28.00	4.65 / 28.00
9 oz	8.75 / 180	5.15/31.00	5.15/31.00
10 oz	9.70 / 200	5.65 / 34.00	5.65 / 34.00
12 oz	11.65 / 240	6.80 / 41.00	6.80 / 41.00

HOT WATER ONLY

	TIME / VOLUME "A"
COF SIZE	(SECONDS)/(ML.)
5 oz	4.85 / 100
7 oz	6.80 / 160
8 oz	8.25 / 170
9 oz	8.75 / 180
10 oz	9.70 / 200
12 oz	11.65 / 240

"INTERNATIONAL COFFEE" - SOLUBLE PRODUCT

This International Coffee - Soluble Product table contains factory recommended times. These are not pre-programmed "default" times as for other selections, but will give you a starting point to manually enter your International Coffee - Soluble Product dispense times.

	WATER "A"	PRODUCT "B"	PRODUCT "B+"
CUP SIZE	TIME / VOLUME (SECONDS)/(ML.)	NORMAL TIME / WEIGHT (SECONDS)/(GRAMS)	EXTRA TIME / WEIGHT (SECONDS)/(GRAMS)
5 oz	4.85 / 110	2.45 / 10.00	2.45 / 10.00
7 oz	6.80 / 150	3.35/ 13.50	3.35/ 13.50
8 oz	8.25 / 180	4.00 / 16.20	4.00 / 16.20
9 oz	8.75 / 195	4.35 / 17.80	4.35 / 17.80
10 oz	9.70 / 215	4.85 / 19.70	4.85 / 19.70
12 oz	11.65 / 260	5.80 / 23.70	5.80/23.70

The following tables are for drinks that use whitener. These drinks are only available in machines configured with the whitener option.

FRESH BREW DRINKS WITH WHITENER

CUP	"A" WATER	NORMAL "B" PRODUCT	EXTRA "B+" PRODUCT	STEE	P "C"	PUMP* "D"	"E" WHITENER PRODUCT
SIZE	TIME / VOLUME (SECONDS)/(ML.)	TIME / WEIGHT (SECONDS)/(GR.)	TIME / WEIGHT (SECONDS)/(GR.)	NORMAL TIME "C" (SECONDS)	EXTRA TIME "C+" (SECONDS)	TIME (SECONDS)	TIME / WEIGHT SECONDS)/ (GR.)
		FRESH BREW COF	FEE AND FRESH BRI	EW DECAF WI	TH WHITENER		
5 oz	3.60 / 105	1.40 / 5.00	1.40 / 5.00	3.00	5.00	12.00	0.15 / 0.25
7 oz	5.10 / 150	2.00 / 7.10	2.00 / 7.10	3.00	5.00	15.00	0.20 / 0.35
8 oz	6.00 / 175	2.30 / 8.20	2.30 / 8.20	3.00	5.00	17.00	0.25 / 0.45
9 oz	7.05 / 205	2.50 / 8.90	2.50 / 8.90	3.00	5.00	19.00	0.30 / 0.50
10 oz	7.75 / 225	2.80 / 10.00	2.80 / 10.00	3.00	5.00	22.00	0.35 / 0.60
12 oz	9.45 / 280	3.40 / 12.10	3.40 / 12.10	3.00	5.00	26.00	0.40 / 0.70
		FRESH	BREW ESPRESSO V	VITH WHITENE	ER		
5 oz	1.05 / 30	1.40 / 5.00	1.40 / 5.00	3.00	5.00	9.00	0.10 / 0.15
7 oz	1.80 / 50	2.00 / 7.10	2.00 / 7.10	3.00	5.00	11.00	0.10 / 0.15
8 oz	2.25 / 65	2.30 / 8.20	2.30 / 8.20	3.00	5.00	12.00	0.15 / 0.25
9 oz	2.80 / 80	2.50 / 8.90	2.50 / 8.90	3.00	5.00	13.00	0.15 / 0.25
10 oz	3.15 / 90	2.80 / 10.00	2.80 / 10.00	3.00	5.00	14.00	0.20 / 0.35
12 oz	4.00 / 115	3.40 / 12.10	3.40 / 12.10	3.00	5.00	15.00	0.20 / 0.35

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FRESH BREW RECIPE DRINKS

CUP	"A" WATER	NORMAL "B" PRODUCT	EXTRA "B+" PRODUCT	STEE	P "C"	PUMP* "D"	"E" WHITENER PRODUCT	SECOND PRODUCT "F"	EXTRA SECOND PRODUCT "F+"
SIZE	TIME / VOL. (SEC.)/(ML.)	TIME / WEIGHT (SEC.)/(GR.)	TIME / WEIGHT (SEC.)/(GR.)	NORMAL TIME "C+" (SECONDS)	EXTRA TIME "C+" (SECONDS) ″	TIME (SECONDS)	TIME / WEIGHT (SEC.)/(GR.)	TIME / WEIGHT (SEC.)/(GR.)	TIME / WEIGHT (SEC.)/(GR.)
			FRE	SH BREW CA	AFE' MOCHA				
5 oz	0.55 / 15	1.40 / 5.00	1.40 / 5.00	3.00	5.00	9.00	0.20/0.35	0.85 / 5.25	0.85 / 5.25
7 oz	1.15 / 35	2.00 / 7.10	2.00 / 7.10	3.00	5.00	11.00	0.30 / 0.50	1.20 / 7.25	1.20 / 7.25
8 oz	2.85 / 85	2.30 / 8.20	2.30 / 8.20	3.00	5.00	12.00	0.35 / 0.60	1.35 / 8.25	1.35 / 8.25
9 oz	3.15 / 95	2.50 / 8.90	2.50 / 8.90	3.00	5.00	13.00	0.40/0.70	1.55 / 9.25	1.55 / 9.25
10 oz	4.00 / 115	2.80 / 10.00	2.80 / 10.00	3.00	5.00	14.00	0.45 / 0.80	1.70 / 10.25	1.70 / 10.25
12 oz	5.55 / 165	3.40 / 12.10	3.40 / 12.10	3.00	5.00	15.00	0.50/0.90	2.00 / 12.25	2.00 / 12.25
			FRESH BREW	/ CAPPUCCIN	NO AND CAF	FÈ LATTE			
5 oz	2.65 / 75	1.40 / 5.00	1.40 / 5.00	3.00	5.00	9.00	0.45 / 0.80		
7 oz	4.30 / 125	2.00 / 7.10	2.00 / 7.10	3.00	5.00	12.00	0.65 / 1.15		
8 oz	5.40 / 160	2.30 / 8.20	2.30 / 8.20	3.00	5.00	14.00	0.75 / 1.30		
9 oz	5.85 / 170	2.50 / 8.90	2.50 / 8.90	3.00	5.00	15.00	0.85 / 1.50		
10 oz	6.75 / 200	2.80 / 10.00	2.80 / 10.00	3.00	5.00	16.00	0.95 / 1.65		
12 oz	8.55 / 250	3.40 / 12.10	3.40 / 12.10	3.00	5.00	20.00	1.10 / 1.90		

* If the programmed pump time is less than twice the water time, the pump time will default to 32 seconds.

FREEZE DRY DRINKS WITH WHITENER

	WATER	PROE	DUCT	"E" WHITENER PRODUCT"			
	TIME/VOLUME "A" (SECONDS)/(ML.)	NORMAL TIME/WEIGHT "B" (SECONDS)/(GRAMS)	EXTRA TIME/WEIGHT "B+" (SECONDS)/(GRAMS)	NORMAL TIME/WEIGHT "E" (SECONDS)/(GRAMS)			
		FREEZE DRY COFFEE \	WITH WHITENER				
5 oz	3.70 / 90	0.35 / 0.90	0.65 / 1.10	0.15 / 0.25			
7 oz	5.15 / 125	0.50 / 1.20	0.90 / 1.50	0.20 / 0.35			
8 oz	6.00 / 145	0.60 / 1.50	1.10 / 1.80	0.25 / 0.45			
9 oz	6.60 / 160	0.65 / 1.60	1.20 / 2.00	0.30 / 0.50			
10 oz	7.65 / 185	0.70 / 1.80	1.35 / 2.20	0.35 / 0.60			
12 oz	9.70 / 235	0.90 / 2.20	1.60 / 2.60	0.40 / 0.70			
	FREEZE DRY DECAF WITH WHITENER						
5 oz	3.70 / 90	0.35 / 0.90	0.65 / 1.10	0.15 / 0.25			
7 oz	5.15 / 125	0.50 / 1.20	0.90 / 1.50	0.20 / 0.35			
8 oz	6.00 / 145	0.60 / 1.50	1.10 / 1.80	0.25 / 0.45			
9 oz	6.60 / 160	0.65 / 1.60	1.20 / 2.00	0.30 / 0.50			
10 oz	7.65 / 185	0.70 / 1.80	1.35 / 2.20	0.35 / 0.60			
12 oz	9.70 / 235	0.90 / 2.20	1.60 / 2.60	0.40 / 0.70			
		FREEZE DRY ESPRESSO	WITH WHITENER				
5 oz	1.45 / 35	0.35 / 0.90	0.65 / 1.10	0.10 / 0.15			
7 oz	2.05 / 50	0.50 / 1.20	0.90 / 1.50	0.10 / 0.15			
8 oz	2.50 / 60	0.60 / 1.50	1.10 / 1.80	0.15 / 0.25			
9 oz	2.90 / 70	0.65 / 1.60	1.20 / 2.00	0.15 / 0.25			
10 oz	3.30 / 80	0.70 / 1.80	1.35 / 2.20	0.20 / 0.35			
12 oz	4.55 / 110	0.90 / 2.20	1.60 / 2.60	0.20 / 0.35			

FREEZE DRY RECIPE DRINKS

CUP SIZE	"A" WATER	NORMAL "B" PRODUCT	EXTRA "B+" PRODUCT	"E" WHITENER PRODUCT	SECOND PRODUCT "F"	EXTRA SECOND PRODUCT "F+"	
	TIME / VOL. (SEC.)/(ML.)	TIME/WEIGHT (SEC.)/(GR.)	TIME/WEIGHT (SEC.)/(GR.)	TIME/WEIGHT (SEC.)/(GR.)	TIME/WEIGHT (SEC.)/(GR.)	TIME/WEIGHT (SEC.)/(GR.)	
FREEZE DRY CAFE' MOCHA							
* 5 oz	0.00 / 00	0.00 / 00	0.00 / 00	0.00 / 00	0.00 / 00	0.00 / 00	
7 oz	2.05 / 50	0.50 / 1.20	0.90 / 1.50	0.30 / 0.50	1.20 / 7.25	1.20 / 7.25	
8 oz	3.10 / 75	0.60 / 1.50	1.10 / 1.80	0.35 / 0.60	1.35 / 8.25	1.35 / 8.25	
9 oz	3.30 / 80	0.65 / 1.60	1.20 / 2.00	0.40 / 0.70	1.55 / 9.25	1.55 / 9.25	
10 oz	4.55 / 110	0.70 / 1.80	1.35 / 2.20	0.45 / 0.80	1.70 / 10.25	1.70 / 10.25	
12 oz	6.40 / 155	0.90 / 2.20	1.60 / 2.60	0.50 / 0.90	2.00 / 12.25	2.00 / 12.25	
		FREEZE DRY CA	PPUCCINO AND CAF	È LATTE			
5 oz	2.90 / 70	0.35 / 0.90	0.65 / 1.05	0.45 / 0.80			
7 oz	4.75 / 115	0.50 / 1.20	0.90 / 1.50	0.65 / 1.15			
8 oz	6.00 / 145	0.60 / 1.50	1.10 / 1.80	0.75 / 1.30			
9 oz	6.20 /150	0.65 / 1.60	1.20 / 2.00	0.85 / 1.50			
10 oz	7.40 / 180	0.70 / 1.80	1.35 / 2.20	0.95 / 1.65			
12 oz	9.90 / 240	0.90 / 2.20	1.60 / 2.60	1.10 / 1.90			

* Cafe' mocha is not recommended for this drink size. Insufficient water is dispensed to properly rinse the mixing bowls.

PRODUCT EXTRA TIME / ' (SECONDS)/(G	PRODUCT "B" NORMAL TIME / WEIGHT (SECONDS)/(GRAMS)	WATER "A" TIME / VOLUME (SECONDS)/(ML.)
		105/110
PRODUCT	PRODUCT "B"	WATER "A"
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CUP SIZE TIME / VOLUME NORMA (SECONDS)/(ML.) (SECC 5 oz 4.95 / 110 (SECC 7 oz 7.00 / 150 (SECC 8 oz 8.25 / 180 (SECC 9 oz 8.65 / 195 (SECC		PRODUCI "B"	PRODUCT "B+"
5 oz 4.95 / 110 7 oz 7.00 / 150 8 oz 8.25 / 180 9 oz 8.65 / 195	IME / VOLUME ECONDS)/(ML.)	NORMAL TIME / WEIGHT (SECONDS)/(GRAMS)	EXTRA TIME / WEIGHT (SECONDS)/(GRAMS)
7 oz 7.00/150 8 oz 8.25/180 9 oz 8.65/195	4.95 / 110	0.70 / 1.20	0.70/1.20
8 oz 8.25 / 180 9 oz 8.65 / 195	7.00 / 150	1.00 / 1.75	1.00 / 1.75
9 oz 8.65 / 195	8.25 / 180	1.15/2.00	1.15 / 2.00
	8.65 / 195	1.30 / 2.25	1.30 / 2.25
10 oz 9.90 / 215	9.90 / 215	1.45 / 2.50	1.45 / 2.50
12 oz 12.60 / 260	12.60 / 260	1.70/3.00	1.70/3.00